

**Regarding Changes in Our Standard Operations and the Implementation of Preventative Safety Measures
due to COVID-19 Outbreak**

We would like to sincerely thank all our guests for staying with us at Prince Hotels & Resorts.

In light of announcements from the WHO, the ministry of Health, Labor and Welfare, and various public health-related organizations, we have implemented several measures to ensure our guests' safety during the stay at Prince Hotels & Resorts.

At Shinagawa Prince Hotel, changes to standard operations in addition to countermeasures to prevent risk of spreading infection will be implemented for the safety and health of our guests and staff as listed below.

We will continue to monitor the situation closely and make every effort to ensure that our guests feel at ease during the stay.

We ask for your kind understanding and would like to thank you in advance for your cooperation.

<Changes in Operations>

【Restaurant】

Name	Term	Details
LUXE DINING HAPUNA	To March 31(Tue)	Temporarily closed
SONGOKU Chinese Buffet Restaurant		
YAMANOTE LINE Karaoke		
ICHOZAKA Bistro Japonais		Breakfast : Western/Japanese-style breakfast sets will be offered to replace buffet. Lunch: A la carte menus will be offered to replace buffet. Dinner : 5:00 P.M. - 11:00 P.M. (Food L.O. 10: 00 P.M. / Drink L.O. 10: 30 P.M.)
DINING & BAR TABLE 9 TOKYO		Sweets buffet: Temporarily closed Lunch : Prefix lunch's half buffet will be temporarily closed. Meals will be served on an individual plate.
SHINAGAWA KITCHEN Food Court		11:00 A.M.-9:00 P.M. (L.O. 8:30 P.M.)
SHER Curry Shop		Dinner : 2:30 P.M.- 5:00 P.M. (L.O. 4: 30 P.M.) * In case of reserved use, open until 10:00 P.M.
24 CafeRestaurant		5:00 A.M.-11:00 P.M. (Food L.O. 10: 00 P.M. / Drink L.O. 10: 30 P.M.) *"Food Express" Room Delivery Service close at10:00P.M.

【Lodging】

Name	Term	Details
N Tower "N's Morning"	To March 31(Tue)	Buffet will be temporarily closed. Meals will be served on an individual plate.

【Wedding】

Name	Term	Details
Wedding Salon	To April 30(Thu)	Saturdays/Holidays : 9:00A.M.~6:00P.M. Weekdays : 11:00A.M.~5:00P.M. (Closed every Wednesday)

【Entertainment facilities】

Name	Term	Details
Maxell Aqua Park Shinagawa	To March 31(Tue)	Temporarily closed
T・JOY PRINCE SHINAGAWA (Movie theater)	To March 26 (Thu)	[Opening hours] March 18 (Wed) : 9:15 A.M. - 10:05P.M. (Ticket sales will close at 8:40P.M.) March 19 (Thu) : 9:15 A.M. - 10:05P.M. (Ticket sales will close at 8:20P.M.) March 20 (Fri) - 26 (Thu) : 9:15 A.M. - 9:30P.M. (Ticket sales will close at 7:50P.M.) Late shows are canceled every Friday and Saturday.
Indoor swimming pool	To March 31(Tue)	Will resume on March 16th (for members only)
Sports Gym Takanawa (Inside Takanawa Tennis and Golf Center)		
TAKANAWA GOLF CENTER TAKANAWA TENNIS CENTER		Kids and junior lessons will be closed.

<Countermeasures to Prevent Risk of Infection>

- We are strongly advising that our hotel staff wear masks as a preventative measure for the health of our guests and staff.
- Alcohol-based hand sanitizers are available throughout the premises of the facility. We would like to ask for your cooperation in making use of them to keep your hands clean.

* Details of the changes listed above are viable to change depending on the situation. We would like to humbly ask in advance for your understanding.

End of notice